

Product Bulletin

Date: January 6th, 2023
Update Number: P2022-32
Subject: New Contractor Garage Door Openers & Product Discontinuance
Products Affected: Models 8160WB, 8160W, 8155W, 8164W, 8165W

As part of LiftMaster's commitment to provide innovative, customer-centric products, we are pleased to announce the launch of our newest Contractor openers, the 81600 and 81602 on January 9 and the 81650, 81640, and 81550 on February 1, 2023. These updates are continuing to optimize the evolution of our product line and commitment to offer you the best products in the market with enhanced capabilities.

- Upgraded Logic Board with Bluetooth Technology and increased processing power to make these openers the fastest to connect to myQ.
- myQ Diagnostics gives installers the advantage to deliver superior customer service to homeowners
 - Fix issues the first time**
 - Is it the logic board? Is it a wiring issue? Or, a broken spring? myQ Diagnostics' health reports include error codes that give installers the answers before heading out on a call. They can know which tools and parts to bring along and provide the right repair service on the very first trip.
 - Build lasting relationships with homeowners**
 - myQ Diagnostics transforms the way installers engage with homeowners, by allowing them to easily manage a digital book of business.

We look forward to our continued partnership and exceeding homeowners' expectations. If you have any questions regarding the information above, please contact Business Development Leader – Eric Linares (West) or Jon Slaunwhite (East) or visit us at LiftMaster.com/customer-support.

Old Model #	New Model #	Description
8160WB	81602	Wi-Fi DC Battery Backup Chain Drive with Bluetooth
8160W	81600	Wi-Fi DC Chain Drive with Bluetooth
8155W	81550	½ HP AC Belt Drive Wi-Fi® Garage Door Opener with Integrated Bluetooth technology
8164W	81640	½ HP AC Chain Drive Wi-Fi® Garage Door Opener with Integrated Bluetooth technology
8165W	81650	½ HP AC Chain Drive Wi-Fi® Garage Door Opener with Integrated Bluetooth technology

Model #	Service Kit
81600, 81602	050DCTBFMC
81550, 81640, 81650	050ACTBFMC

8155W, 8164W, 8165W will continue to be sold while supplies last.